



Brinksway School

Complaints

We take all complaints seriously.

We have a full complaints policy which is available from the school office or for download from the school website. Initial complaints regarding students and the school should be made to, Carla Adams McCoy, Headteacher by telephone on 0161 260 5376 or via email to carla.adams mccoy@brinkswayschool.co.uk.

If the complaint concerns the Headteacher, please contact Toni Woods, Assistant Regional Director, toni.woods@optionsautism.co.uk.

Brinksway School received:

1 complaint in the academic year 2024 – 2025. The complaint related to a school placement.

1 complaint in the academic year 2025-2026. The complaint related to staff conduct.