















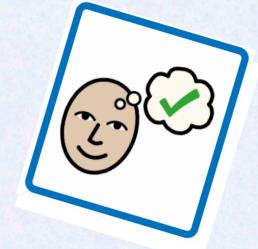




### **Our Promise to You**

- We believe in you
- We will help you reach your goals.
- We recognise the things you are good at
- We love celebrating the things that you achieve.











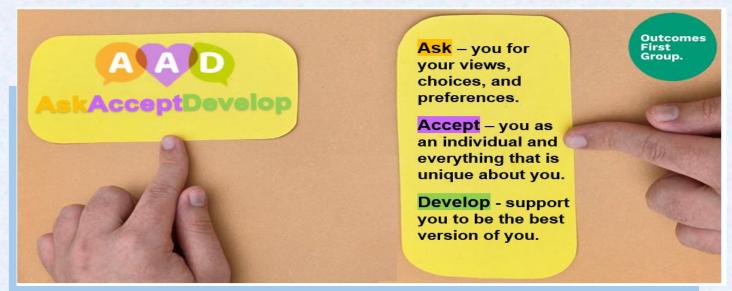


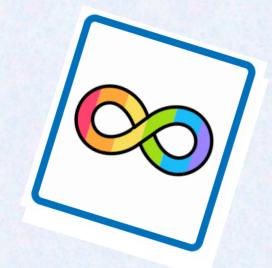


## **Our Promise to You**

- We value your views
- We will ask you to share what is important to you.
- We want to help you understand
- We know lots of things can be confusing, we want to help you understand what is important to you.



















# How We Encourage You Respecting your preferences and

- interests
- > We will give you lots of opportunity to do the things that you enjoy.
- > We will give you other choices of things to do.
- Acknowledging achievements
- > We are proud of everything that you achieve and love to celebrate with you.

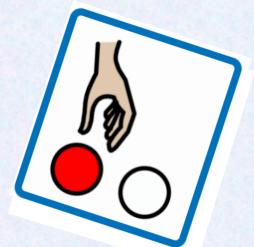














# When Things Don't Go As Planned Safety first Sometimes feelings get really big and this can lead to actions that might cause harm to you or others. If this happens, adults may need to respond in a way to keep you and everyone else











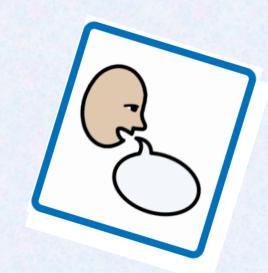
safe.















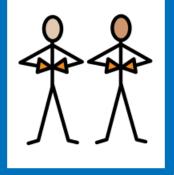




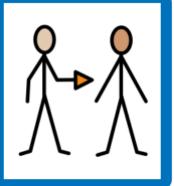
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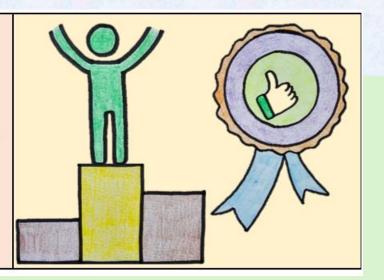




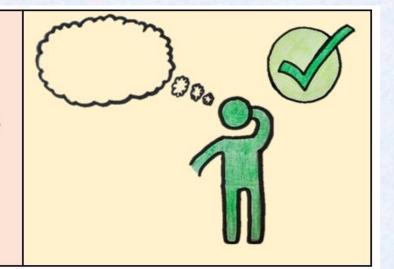




We will help you to do your best.



Your thoughts and ideas are important.



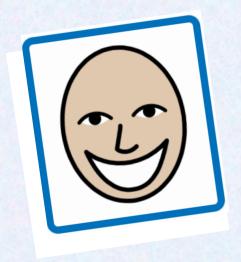












You can be happy with who you are and what you can do.



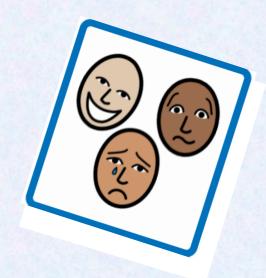
We will help you with BIG FEELINGS.









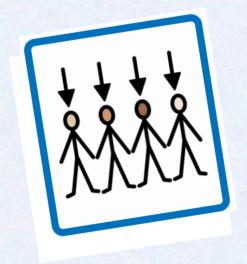




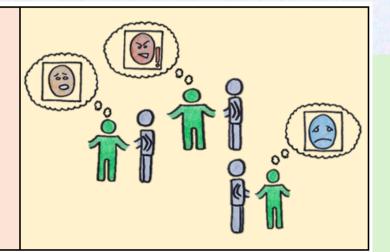








We help everyone with BIG FEELINGS.



We solve problems together.

We keep you and everyone else safe.

